

# SMARTnet

IF THERE'S SOMETHIN' STRANGE IN YOUR NETWORK SITE,  
TELL US WHO YOU GONNA CALL?

NIC Partners! Or more specifically, Cisco SMARTnet Service by NIC Partners. We can provide 72-hour turnaround time for serial number switches, coverage for Cisco products acquired through other channel partners and additional service support on requests. With SMARTnet Service from Cisco, we ain't afraid of NO calls.

**WHEN YOU HAVE SMARTNET IN PLACE:**

**YOU HAVE 24X7X365 ACCESS TO AUTHORITATIVE ASSISTANCE**

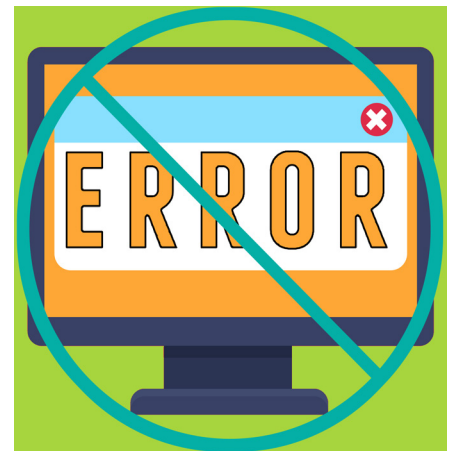
Whenever you need service you are guaranteed to have access to an expert to understand, analyze and solve your specific IT problems and the NIC Partners' backup to ensure that your mission-critical tickets are resolved in a timely manner.

**CONTRACT AND LICENSE MANAGEMENT**

Our job is to get the most out of your contracts for you. So when it comes to access requests, site updates, serial number changes and licensing extension or renewal, our expertise and knowledge will keep agreements running like clockwork.

**REDUCED CONTRACT AND SERVICE LEVEL COMPLEXITY**

NIC Partners provides unparalleled contract service support. In addition to general management, we'll consolidate your contracts to one number per SLA and coordinate expiration dates into a single coterminous date to avoid service disruption.



**IMMEDIATE BENEFITS:**

- 24X7X365 access to the experts you need
- Tested and proven resolution methods to get you up and running as quickly as possible
- Streamlined hardware, software and service contracts under one number to avoid confusion
- Advanced hardware and software replacements on schedule to avoid future issues



GET STARTED TODAY  
CALL (909) 919-2800 OPTION 2