



HOSTED COLLABORATION SOLUTIONS FOR EDUCATION

HOSTED VOICE

UNIFIED COMMUNICATIONS

E-RATE C1

OUR VALUE TO EDUCATION

Experience the difference of working with a technology solution provider who understands E-rate. Let NIC Partners guide you through the process of selecting network and telecommunications services that qualify for E-rate funding. We've helped numerous school districts navigate the choppy waters of E-rate, modernization, bonds, and government contracts with customized, scalable technology solutions and we're ready to do the same for you. Explore the value of working with a solution provider who will understand your E-rate needs.

BENEFITS OF A HOSTED VOICE SOLUTION:

- **Smart Learning** – Transform your existing IT network into the most advanced communication center for phone, email, instant messaging, and video conferencing for instant communication.
- **Smart Spend** – Equip your classroom with a cloud-based, cutting-edge communication phone system at a fraction of the cost of traditional phone systems.
- **Smart Safety** – If and when disaster strikes or students need to be found, E911 can find you anytime, anywhere.

HOSTED COLLABORATION SOLUTIONS FOR EDUCATION

Our flexible hosted voice solutions are loaded with features that save you time and money. Say goodbye to long distance charges, monthly access costs, and equipment upkeep by letting NIC Partners handle your telephony needs.

Voice & Video

Unified Communications Manager, Unified IP Phones, Jabber, Desktop video

Voicemail & Integrated Messaging

Unity

Instant Messaging & Presence

Unified Presence, Jabber

Mobility Services

Unified Mobility, Mobile Clients

Online Meetings

WebEx Meeting Center

Customer Collaboration

Contact Center

USING E-RATE FOR HOSTED COLLABORATION

Hosted collaboration solutions delivered by the cloud provides options to districts trying to expand and update their current services, all while reducing costs. Shifting from on-premise solutions to hosted solutions reduces TCO, while being eligible for E-rate Category-1 services.

CISCO HOSTED COLLABORATION SOLUTIONS (HCS) FEATURE SET

UNIFIED MOBILITY	FOUNDATION USER	STANDARD USER	INCOMING CALL ROUTING	FOUNDATION USER	STANDARD USER
Maximum Devices per user	1	10	Direct Inward Dial (DID)	X	X
Single Number Reach	X	X	Auto Answer	X	X
Voicemail & Integrated Messaging		X	Calling Name ID	X	X
Jabber (<i>IM & Presence</i>)		X	Calling Line ID	X	X
Desktop Client License		X	Dialed Number ID Service (DNIS)	X	X
Mobile Client License		X	Unassigned Directory Numbers	X	X
Desktop Video		X	Multiple Calls Per Line	X	X
CALL FEATURES			Hunt Groups	X	X
Barge	X	X	Select Specified Line Appearance	X	X
ReDial	X	X	Shared/Bridge Line Appearances	X	X
Call Forward	X	X	Call Coverage	X	X
Call Hold/Resume	X	X	DIRECTORIES		
Call Park	X	X	Cisco Personal Address Book	X	X
Call Pickup	X	X	Directories (<i>Corporate, Call History</i>)	X	X
Ground Pickup	X	X	LDAP Support	X	X
Call Transfer	X	X	Phone Presence (<i>On Applicable Phones</i>)		X
Speed Dials	X	X	Assistant Manager Control	X	X
Client Matter Codes	X	X	Extension Mobility	X	X
Forced Authentication Codes	X	X	VOICEMAIL ACCESS		
Do Not Disturb	X	X	Create Private Distribution List		X
On-Hook, Off-Hook Dialing	X	X	Process Messages and Play Messages		X
Join Across Lines	X	X	Address Message to Multiple Recipients		X
PHONE FEATURES			Search Msg by Name, Caller ID, Phone, Ext		X
Hands-free Speakerphone (<i>applicable phones</i>)	X	X	Mark Message as Regular, Urgent, Private		X
Audible and Visual Indication of Ringing Line	X	X	Create Secure Messages		X
Call Status of Line	X	X	Request Return Receipts		X
Mappable Soft Keys	X	X	Live Recording of Conversation (<i>sent to mailbox</i>)		X
Answer/Release	X	X	Live Reply		X
User-configurable Ring Setting	X	X	Address Messages by Extension or Name		X
CONFERENCING			Message Delivery to Non-Subscribers		X
Ad hoc Conferencing	X	X	INTEGRATED EMAIL, VOICEMAIL, FAX		
Multi-party Meet Me	X	X	View Email, VM, Fax with IMAP Client		X
Secure Conferencing	X	X	Receive/Forward Faxes with Cisco Fax Server		X
Call Recording Capable	X	X	Viewmail for Outlook/Notes Support		X
Conference Chaining	X	X	IBM Sametime Voicemail Plugin Support		X
FAX/MODEM SUPPORT			View Voicemail through Cisco UPC		X
Fax/Modem over IP	X	X	Notification Alert via SMS		X
OUTGOING CALL ROUTING			<div style="background-color: #00b050; color: white; padding: 10px; text-align: center; border-radius: 10px;"> CONTACT US TO LEARN MORE ABOUT HOSTED VOICE SOLUTIONS! </div>		
Direct Outward Dial (DOD)	X	X			
Abbreviated Dialing	X	X			
Click-to-Call	X	X			
Click-to-Dial	X	X			
Toll Restriction	X	X			
Multiple Line Appearances	X	X			

